

5 Leadership

5.1 Leadership and commitment

5.2 Quality Policy

EBKSA's statement of quality policy:

QUALITY POLICY

EBKSA is an active major supplier of sealing technology. Not only is our success based on technical innovations, sales strategies, efficiency and productivity, it is also the reflection of motivated employees, their diligence, and their identification with their work and their company.

As part of corporate community, each employee bears responsibility in pursuit of our common goals:

- Cooperation with customers and suppliers as between partners;
- Fulfillment of demands, stipulated and inferred, on the characteristics of our products;
- Global acknowledgement of our position as a leading international supplier of sealing technology;
- Satisfied, motivated employees;
- Employee advancement and qualification development;
- Integration of our suppliers in our quality concept;
- Fault prevention, cost-consciousness in all activities;
- Continuous improvement of processes;
- Safety and environmental compatibility of our products; social responsibility and acclaim.

In order to achieve these goals, EBKSA quality management system as set out in both the quality manual and the documented procedures is applied at all levels of EBKSA. The strict observance of all specifications laid down in these documents is a matter of particular importance to the EBKSA Executive Board. Quality audits conducted by a certification institution verify that the EBKSA quality management system complies with the requirements imposed by international standards and that it is in use.

Management